

Off Campus Issues with EndNote not exporting citations correctly – with .ris format.

Please check what .ris is associated to on your **Offsite Laptop/Computer**.

To do this

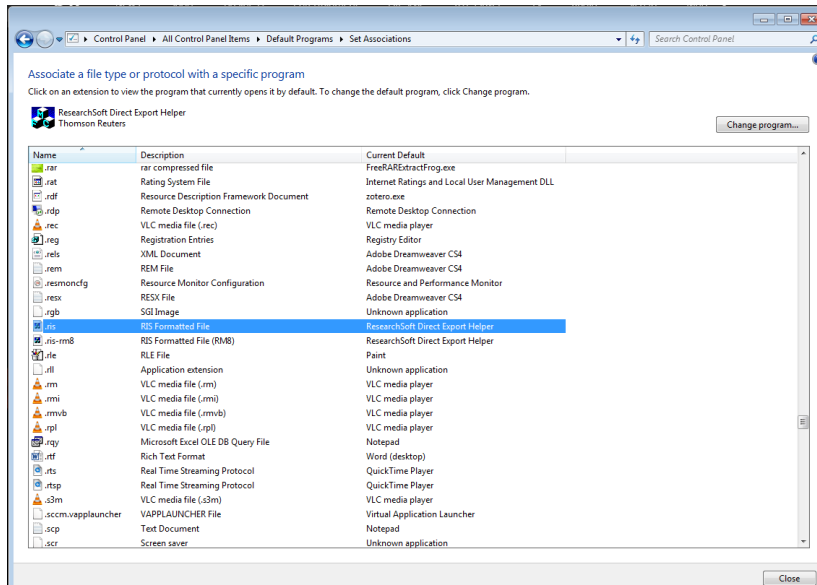
Open Control Panel in Windows.

Click on Default Programs.

Click Associate a file type or protocol with a program

Select “.ris” (from the list of Names if it is in the list)

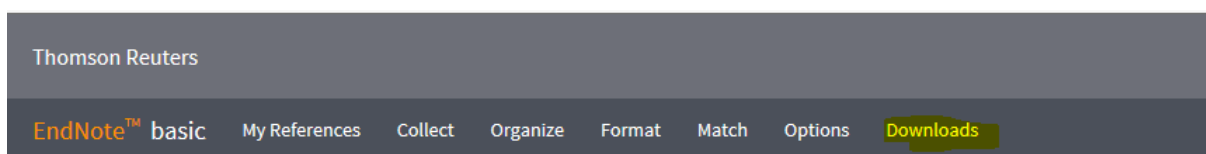
It should say something like **ResearchSoft Direct Export Helper** or **Direct Export Helper**.



If not, download and install it from the **Thomas Reuters Endnote link**

Login with your details to www.myendnoteweb.com

Go to the **Downloads** tab



Download Installers

In the **Cite While You Write™** section

Click **Download Windows**

Cite While You Write™

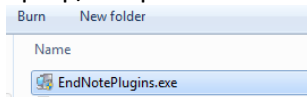
Use the EndNote plug-in to insert references, and format citations and bibliographies automatically while you write your papers in Word. This plug-in also allows you to save online references to your library in Internet Explorer for Windows.

U.S. Patent 8,082,241

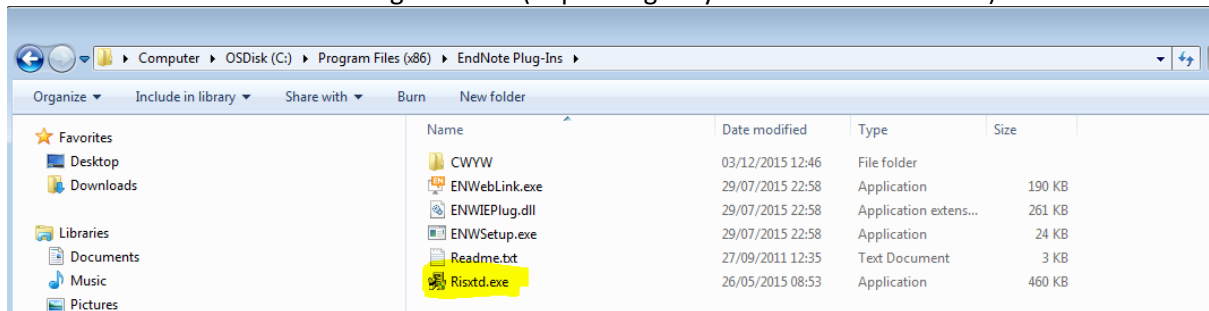
See [Installation Instructions and System Requirements](#).

[Download Windows](#) with Internet Explorer plug-in
[Download Windows MSI](#) for mass program installation
[Download Macintosh](#)

Run the installer from the **EndNotePlugins.exe** or from the Downloads folder on your laptop/computer



You should have an Endnote Plugins folder (depending on your version of Window)



Run Risxtd.exe in C:\Program Files (x86)\EndNote Plug-ins

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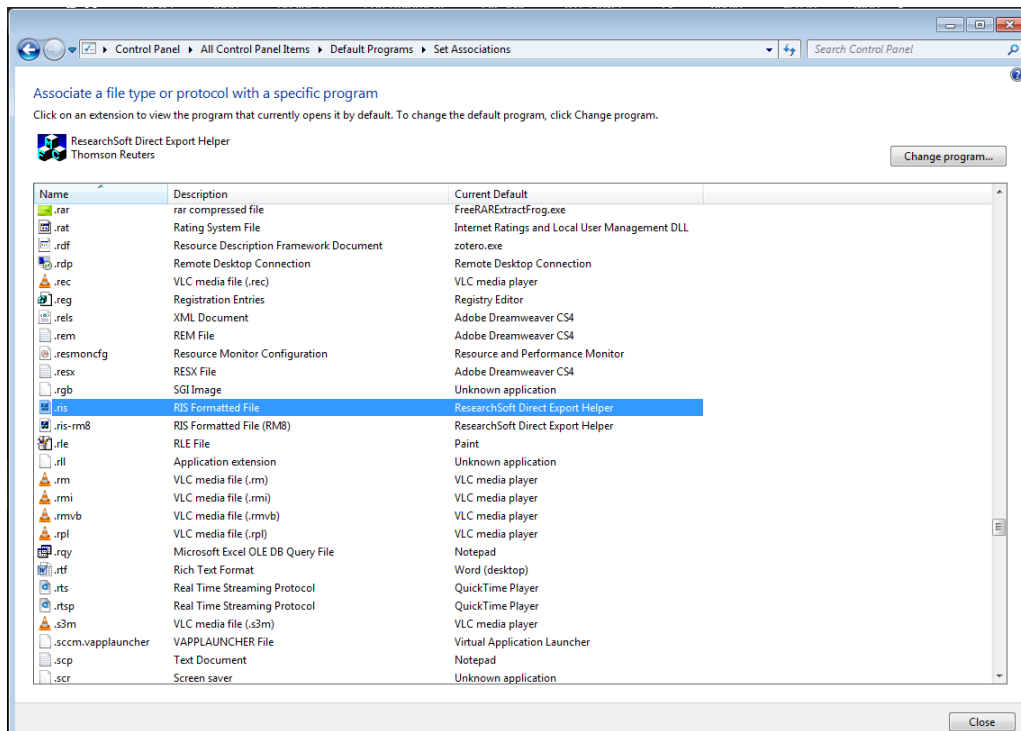
Select “.ris” (from the list of Names) which should say now **ResearchSoft Direct Export Helper** or **Direct Export Helper**.

If this is not the case then click on Change Program button and select **ResearchSoft Direct Export Helper** or **Direct Export Helper**.

Click on OK to save the changes.

This should associate the .ris files with the EndNote program.

Please see below



Then go back to EndNote and try and export a citation from a source.