Off Campus Issues with EndNote not exporting citations correctly – with .ris format.

Please check what .ris is associated to on your **Offsite Laptop/Computer.** To do this Open Control Panel in Windows. Click on Default Programs. Click Associate a file type or protocol with a program Select ".ris" (from the list of Names if it is in the list)

It should say something like ResearchSoft Direct Export Helper or Direct Export Helper.

🕞 🗣 🗹 🕨 Control P	Panel + All Control Panel Items + Default Programs	 Set Associations 	▼ ⁴ 7	Search Control Panel	
ssociate a file type	or protocol with a specific program				
ick on an extension to vi	ew the program that currently opens it by default. To c	hange the default program, click Change program.			
ResearchSoft Direc	t Export Helper				
Thomson Reuters				Change p	rogram.
Vame	Description	Current Default			
🛃 .rar	rar compressed file	FreeRARExtractFrog.exe			
🔟 .rat	Rating System File	Internet Ratings and Local User Management DLL			
🖾 .rdf	Resource Description Framework Document	zotero.exe			
5.rdp	Remote Desktop Connection	Remote Desktop Connection			
🛓 .rec	VLC media file (.rec)	VLC media player			
₫].reg	Registration Entries	Registry Editor			
🖆 .rels	XML Document	Adobe Dreamweaver CS4			
📄 .rem	REM File	Adobe Dreamweaver CS4			
esmoncfg	Resource Monitor Configuration	Resource and Performance Monitor			
.resx	RESX File	Adobe Dreamweaver CS4			
rgb	SGI Image	Unknown application			
9 .ris	RIS Formatted File	ResearchSoft Direct Export Helper			
🖬 .ris-rm8	RIS Formatted File (RM8)	ResearchSoft Direct Export Helper			
🛐 .rle	RLE File	Paint			
lh. 🗍	Application extension	Unknown application			
🛓 .rm	VLC media file (.rm)	VLC media player			
📥 .rmi	VLC media file (.rmi)	VLC media player			
🛓 .rmvb	VLC media file (.rmvb)	VLC media player			
🚖 .rpl	VLC media file (.rpl)	VLC media player			
🗊 .rqy	Microsoft Excel OLE DB Query File	Notepad			
🗊 .rtf	Rich Text Format	Word (desktop)			
🖻 .rts	Real Time Streaming Protocol	QuickTime Player			
🖻 .rtsp	Real Time Streaming Protocol	QuickTime Player			
📥 .s3m	VLC media file (.s3m)	VLC media player			
.sccm.vapplauncher	VAPPLAUNCHER File	Virtual Application Launcher			
.scp	Text Document	Notepad			
scr	Screen saver	Unknown application			

If not, download and install it from the Thomas Reuters Endnote link

Login with your details to **www.myendnoteweb.com** Go to the **Downloads** tab



In the Cite While You Write™ section

Click Download Windows

Cite While You Write™

Use the EndNote plug-in to insert references, and format citations and bibliographies automatically while you write your papers in Word. This plug-in also allows you to save online references to your library in Internet Explorer for Windows.

U.S. Patent 8,082,241

See Installation Instructions and System Requirements.

Download Windows with Internet Explorer plug-in Download Windows MSI for mass program installation Download Macintosh

Run the installer from the **EndNotePlugins.exe** or from the Downloads folder on your laptop/computer



You should have an Endnote Plugins folder (depending on your version of Window)

🚱 🗢 📕 🕨 Computer 🕨 OSDisk (C:) 🕨	r > OSDisk (C:) > Program Files (x86) > EndNote Plug-Ins > v 4)					
Organize 🔻 Include in library 🔻 Sha	re with 🔻 Burn New folder					
☆ Favorites	Name	Date modified	Туре	Size		
💻 Desktop	\mu смум	03/12/2015 12:46	File folder			
🐌 Downloads	🔛 ENWebLink.exe	29/07/2015 22:58	Application	190 KB		
	S ENWIEPlug.dll	29/07/2015 22:58	Application extens	261 KB		
🥽 Libraries	ENWSetup.exe	29/07/2015 22:58	Application	24 KB		
Documents	Readme.txt	27/09/2011 12:35	Text Document	3 KB		
🎝 Music	🙀 Risxtd.exe	26/05/2015 08:53	Application	460 KB		
Pictures						

Run Risxtd.exe in C:\Program Files (x86)\EndNote Plug-ins

Please check what .ris is associated to on your **Offsite Laptop/Computer.** Open Control Panel in Windows. Click on Default Programs. Click Associate a file type or protocol with a program Select ".ris" (from the list of Names) which should say now **ResearchSoft Direct Export Helper** or **Direct Export Helper**.

If this is not the case then click on Change Program button and select **ResearchSoft Direct Export Helper** or **Direct Export Helper**.

Click on OK to save the changes.

This should associate the .ris files with the EndNote program. Please see below

ssociate a file type	or protocol with a specific program		
lick on an extension to vie	ew the program that currently opens it by default. To cl	hange the default program, click Change program.	
	- · · · · ·	······ · · · · · · · · · · · · · · · ·	
ResearchSoft Direct Export Helper			Change program.
			3-1-3
Name	Description	Current Default	
rar	rar compressed file	FreeRARExtractFrog.exe	
🖬 .rat	Rating System File	Internet Ratings and Local User Management DLL	
🖻 .rdf	Resource Description Framework Document	zotero.exe	
dprdp	Remote Desktop Connection	Remote Desktop Connection	
🛓 .rec	VLC media file (.rec)	VLC media player	
.reg	Registration Entries	Registry Editor	
🖹 .rels	XML Document	Adobe Dreamweaver CS4	
.rem	REM File	Adobe Dreamweaver CS4	
.resmoncfg	Resource Monitor Configuration	Resource and Performance Monitor	
resx	RESX File	Adobe Dreamweaver CS4	
.rgb	SGI Image	Unknown application	
90 .ris	RIS Formatted File	ResearchSoft Direct Export Helper	
🖬 .ris-rm8	RIS Formatted File (RM8)	ResearchSoft Direct Export Helper	
nle 👔	RLE File	Paint	
lin.	Application extension	Unknown application	
🛓 .rm	VLC media file (.rm)	VLC media player	
🛓 .rmi	VLC media file (.rmi)	VLC media player	
🛓 .rmvb	VLC media file (.rmvb)	VLC media player	
🛓 .rpl	VLC media file (.rpl)	VLC media player	
.rqy	Microsoft Excel OLE DB Query File	Notepad	
🕼 .rtf	Rich Text Format	Word (desktop)	
d .rts	Real Time Streaming Protocol	QuickTime Player	
d .rtsp	Real Time Streaming Protocol	QuickTime Player	
📤 .s3m	VLC media file (.s3m)	VLC media player	
.sccm.vapplauncher	VAPPLAUNCHER File	Virtual Application Launcher	
.scp	Text Document	Notepad	
.scr	Screen saver	Unknown application	

Then go back to EndNote and try and export a citation from a source.